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| **Task step** | **Knowledgeable?**  **Motivated?**  **Believable** | **Comments/suggested fixes** |
| a) Select Recipe Categories | Possible issue: Recipe Search is clear on page, he may click that instead | Not a huge issue – if such is the case, he can easily find Spaghetti and Meatballs through the search |
| b) Select Mains | Mostly knowledgable and motivated, but small possibility he believes Spaghetti to be an appetizer |  |
| c) Select Pasta | Ok |  |
| d) Select Spaghetti and Meatballs | Ok |  |
| e) Check to see if he has all ingredients and items | Ok, but possibly slightly overwhelming – or doesn’t know item definition | Include a scroll so it doesn’t seem as huge, include more item definitions or images in hyperlinks |
| f) Click Next Step | Ok |  |
| g) Follow each step for Meatballs | Ok |  |
| h) Follow each step for Sauce | Ok |  |
| i) Follow each step for Pasta | Ok |  |

Pete is a 40 year old bachelor who is just learning to cook. He wants to prepare spaghetti and meatballs, and needs to find out where to go next.